EASTERN LONG ISLAND HOSPITAL

Financial Assistance Summary

Eastern Long Island Hospital recognizes that there are times when patients in need of care will have difficulty paying for the services provided. Eastern Long Island Hospital's Charity Care/Financial Aid program provides discounts to qualifying individuals based on your income. In addition, we can help you apply for free or low-cost insurance if you qualify. Just contact our Financial Counselor (631) 477-5112 for outpatient services, and (631) 477-5134 for inpatient services.

Who qualifies for a discount?

Financial Assistance is available for patients with limited incomes and no health insurance.

Everyone in New York State who needs emergency services can receive care and get a discount if they meet the income limits.

Everyone who lives in New York State can get a discount on non-emergency, medically necessary services at Eastern Long Island Hospital if they meet the income limits. You cannot be denied medically necessary care because you need financial assistance.

In addition we offer a prompt pay discount to all our self-pay patients.

What are the income limits?

The amount of the discount varies based on your income and the size of your family. If you have no health insurance, these are the income limits:

* Based on the current Federal Poverty Guidelines.

What if I do not meet the income limits?

If you cannot pay your bill, Eastern Long Island Hospital offers a payment plan to those patients that meet the income limits. The amount you pay depends on the amount of your income.

Can someone explain the discount? Can someone help me apply?

Yes, free, confidential help is available. Contact our Financial Counselor (631) 477-5112 for outpatient services, and (631) 477-5134 for inpatient services.

If you do not speak English, someone will help you in your own language.
The hospital has open enrollment for Child Health Plus, Family Health Plus and Medicaid every third Wednesday of the month from 3pm - 6 pm. The bilingual counselor can tell you if you qualify for free or low-cost insurance, such as Medicaid, Child Health Plus and Family Health Plus. You may/are required to apply for Medicaid assistance before your request for Charity Care can be approved.

The Counselor will help you fill out all the forms and tell you what documents you need to bring.

What services are covered?

All medically necessary services provided by Eastern Long Island Hospital are covered by the discount. This includes outpatient services, emergency care, and inpatient admissions.

Charges from private doctors who provide services in the hospital may not be covered. You should talk to the private doctors to see if they offer a discount or payment plan.

How much do I have to pay?

Our Financial Counselor will give you the details about your specific discount(s) once your application is processed.

A 50% deposit is requested at the point of service.

How do I get the discount?

You have to fill out the application form. As soon as we have proof of your income, we can process your application for a discount according to your income level.

You can apply for a discount before you have an appointment, when you come to the hospital to get care, or when the bill comes in the mail.

Send the completed form to Eastern Long Island Hospital 201 Manor Place Greenport, NY 11944 Attention: Credit and Collection. You have up to 90 days after receiving services to submit the application.

How will I know if I was approved for the discount?

Eastern Long Island Hospital will send you a letter within 30 days after completion and submission of documentation, telling you if you have been approved and the level of discount received.
What if I receive a bill while I’m waiting to hear if I can get a discount?

You cannot be required to pay a hospital bill while your application for a discount is being considered. If your application is turned down, the hospital must tell you why in writing and must provide you with a way to appeal this decision to a higher level within the hospital.

What if I have a problem I cannot resolve with the hospital?

You may call the New York State Department of Health complaint hotline at 1-800-804-5447.